



Our Guarantee

Oaks Landscape Products are manufactured to the highest quality standards in a tightly controlled, fully monitored production environment. Oaks Landscape Products warrants the original property owner that the concrete product is free from material defects. Material found to be defective will be replaced without cost. Colour matching cannot be guaranteed and replacement labour is not included. This assurance of quality is applicable where concrete products produced by Oaks Landscape Products are installed on the site and is subject to use under normal conditions.

LIMITATIONS & EXCLUSIONS

This Warranty does not apply to damage, deterioration or colour change to the concrete products resulting from:

1. Installation of product inconsistent with the Interlocking Concrete Paving Institute (ICPI) or National Concrete Masonry Association (NCMA) guidelines intended for either residential or commercial use applications.
2. Breakage caused from transportation, handling, site design, overloading, impact or base/subgrade settlement.
3. Surface discolouration caused by staining, efflorescence, improper sealing, pollution, poor drainage or abrasion.
4. Fading from normal weathering.
5. Use of de-icing chemicals other than sodium chloride.

